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# TROUBLESHOOTING

## **TROUBLESHOOTING**

Problem	Solution
Unit will not operate	<ul> <li>Check to make sure unit is properly plugged in.</li> <li>Check to make sure the unit is on sliding the switch to the ON (III, II, or I) position.</li> <li>Make sure the electrical outlet and circuit breaker are working.</li> </ul>
Decreased air flow	<ul> <li>Check the filter to see if it is in good condition and if it needs to be changed.</li> <li>Check to ensure nothing is blocking air inlet and filtered air outlet.</li> </ul>

# WARRANTY INFORMATION

## **SERVICE INSTRUCTIONS**

- DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void the warranty.
   If you have any questions regarding this unit's operation or believe any repair is necessary, please write to our Consumer Service Department
- 3. If you need to exchange the unit, please return it in its original carton, with a sales receipt, to the store where you purchased it. If you are returning the unit more than 30 days after the date of purchase, please see the enclosed
- 4. If you have any other questions or comments, see our correspondence below or visit our website at www.holmesproducts.com.

JCS/THG, LLC 303 NELSON AVENUE NEOSHO, MO 64850

For your own records, staple or attach your sales receipt to this manual. Also, please take a moment to write the store name/location and date purchase below.

STORE NAME:

LOCATION:

DATE PURCHASED:

(STAPLE RECEIPT HERE)

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Odor Grabber Max™ is a trademark of JCS/THG. LLC.

# WARRANTY INFORMATION

## THREE (3) YEARS LIMITED WARRANTY

## SAVE THIS WARRANTY INFORMATION

- A. This Warranty applies only to the original purchaser of this product.
- B. This Warranty applies ONLY to repair or replacement of any supplied or manufactured parts of this product that, upon inspection by JCS/THG, LLC, authorized personnel, is shown to have failed in normal use due to defects in material or workmanship. JCS/THG, LLC will determine whether to repair or replace the unit. This Warranty does not apply to
- Operating this unit under conditions other than those recommended or at voltages other than the voltage indicated on the unit, or attempting to service or modify the unit, will render this WARRANTY VOID.
- D. Unless otherwise proscribed by law JCS/THG, LLC shall not be liable for any personal injury, property or any incidental or consequential damage of any kind resulting from malfunctions, defects, misuse, improper installation or alteration of this product.
- All parts of this product excluding filters, which are covered under separate warranty, are guaranteed for a period of 3
- Within the first 30 days from date of purchase, the store from which you purchased your product should replace this product if it is defective in material or workmanship (provided the store has in-stock replacement.) If you intend to assert any claim in connection with the product, please follow the instructions in paragraph F.
   Within the first 36 months from date of purchase, JCS/THG, LLC will repair or replace the product if it is defective in material or workmanship, subject to the conditions in paragraph G.
- F. If you have any other problem or claim in connection with this product, please write to our Consumer Service
- G. IMPORTANT RETURN INSTRUCTIONS. Your Warranty depends on your following these instructions if you are returning
- 1. Carefully pack the item in its original carton or other suitable box to avoid damage in shipping.
- 2. Before packing your unit for return, be sure to enclose:
- a) Your name, full address with zip code and telephone number,
- b) A dated sales receipt or PROOF OF PURCHASE
- c) Your \$6.00 check for return shipping and handling, and
- d) The model number of the unit and the problem you are having. (Enclose in an envelope and tape directly to the unit before the box is sealed.)
- 3. JCS/THG, LLC recommends you ship the package U.P.S. ground service for tracking purposes.
- 4. All shipping charges must be prepaid by you.5. Mark the outside of your package:

JCS/THG, LLC 303 NELSON AVENUE

NEOSHO. MO 64850

SHIPPING AND HANDLING CHARGES: \$6.00 (USD)

This Warranty gives you specific legal rights, and you may have other rights which vary from state to state. The provisions of this Warranty are in addition to, and not a modification of, or subtraction from, the statutory warranties and other rights and remedies contained in any applicable legislation. To the extent that any provision of this Warranty is inconsistent with any applicable law, such provision shall be deemed voided or amended, as necessary, to comply with such law.

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# **Owner's Guide** AOR240FC



Fresh 'n Clean™ Odor Grabber Max<sup>™</sup> Appliance

PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

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# PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions 10. Use appliance only for intended household use as should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- 1. Read all instructions before using the appliance.
- 2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
- 3. If the filter is covered by a bag when shipped: Remove plastic bag before use.
- 4. Keep the cord out of heavy traffic areas. To avoid fire hazard. NEVER put the cord under ruas, near heat registers, radiators, stoves, or heaters.
- water or other liquids. Do not use near water
- 6. Close supervision is necessary when any appliance is used by or near children, or disabled persons.
- 7. Always unplug the appliance before moving it, changing the filters, cleaning, or whenever the air purifier is not in use. Be sure to pull by the plug and not the cord.
- 8. NEVER drop or insert any object into any openings.
- 9. DO NOT operate any appliance with a damaged cord or plug, if motor fan fails to rotate, after the appliance malfunctions or if it has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or

- described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended by the manufacturer may cause hazards.
- 11. DO NOT use outdoors.
- 12. Never block the air openings, or place on soft surface, such as bed or sofa, as this could cause the unit to tip over thus blocking the air intake opening.
- 13. Keep unit away from heated surfaces and open flames.
- 5. To protect against electrical hazards, DO NOT immerse in 14. DO NOT attempt to repair or adjust any electrical o mechanical functions on this unit. Doing so will void the warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by aualified personnel only.
  - . WARNING: To reduce the risk of fire or electrical shock. DO NOT use this appliance with any solid-state speed control device.
  - 16. DO NOT place anything on top of the unit.
  - 7. Never place the unit in a pet carrier, kennel, or cage with
  - 18. As with any appliance, make sure you locate the Fresh 'i Clean™ Odor Grabber Max™ appliance away from pets and out of the reach of children.
  - 19. Locate the Fresh 'n Clean™ Odor Grabber Max™ appliance so that the power cord is not accessible to pets.

THIS PRODUCT IS EQUIPPED WITH A POLARIZED PLUG (a plug having one blade wider than the other). This plug will fit into the power outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact qualified personnel to install the proper outlet.

DO NOT DEFEAT THE SAFETY PURPOSE OF THIS POLARIZED PLUG IN ANY WAY

# FEATURES - OPERATIONS

# PLEASE READ AND SAVE THESE IMPORTANT **SAFETY INSTRUCTIONS**

## CORD AND PLUG INSTALLATION SAFETY **INSTRUCTIONS**

The length of the cord used on this appliance was selected to reduce the hazards of becoming tangled in or tripping over longer cord. If a longer cord is necessary, an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the appliance. Care must be taken to arrange the extension cord so that it will not drape over the countertop or table-top where it can be pulled on by children or accidentally tripped over.

## PLEASE SAVE THESE INSTRUCTIONS

Congratulations on your purchase of the Fresh 'n Clean™ Odor Grabber Max™ appliance. Your Fresh 'n Clean™ Odor Grabber Max<sup>™</sup> appliance has an attractive design that can sit horizontally on a table or desk. It is aviet and safe for use around household pets and ideal for use around litter boxes, pet beds, and small animal caaes.

The Fresh 'n Clean™ Odor Grabber Max™ appliance features Triple Filtration Technology, an optional ionizer, and HI (III), MEDIUM (II), and LO (I) speed settings.

## TRIPLE FILTRATION TECHNOLOGY

The Fresh 'n Clean™ Odor Grabber Max™ filter combines zeolite. baking soda, and activated carbon to eliminate pet odors. The zeolite neutralizes acidic odors, while the Arm & Hammer® baking soda absorbs organic odors and the activated carbon battles gaseous odors. The optional ionizer also aids in the removal of pet dander and other airborne contaminants from the air passing through the filter for fresher, cleaner air in your home.

The best way to reduce odors is to remove the source. Since NOTE: It is important to replace the filter at the most odors originate from pet waste, moisture, and water, it is important to keep a pet's habitat and litter area dry and clean. This will help reduce the occurrence of odors and maximize the benefit of using the Fresh 'n Clean™ Odor Grabber Max™ appliance.

Your Fresh 'n Clean™ Odor Grabber Max™ appliance has an optional ionizer, which, when turned on, releases negative ions into outgoing filtered air. Ions are tiny particles that carry a positive or negative charge. These ions exist naturally around us, in the air, water, and ground. Both positive and negative ions are colorless, and completely harmless. Negative ions help the air purification process by attaching themselves to very small airborne particles in the room. These particles take on a negative charge and may join with positively charged particles such as dust, pollen, smoke, and pet dander to form larger particles that are then more readily captured by the Fresh 'n Clean™ Odor Grabber Max™ filter, or they may be attracted to positively charged surfaces like walls or floors. This may occur more frequently when the filter is negring the end of its functional life expectancy and is able to capture less of the changed particles.

You may also note after extended use, that dust may have collected around the grills or front panel. This is from the ionization affect caused by the negative ions exiting from the air outlet. This is additional evidence of the air cleaning effectiveness of negative ions. The dust can be easily removed with a clean, damp cloth or soft brush.

Finally, using your ionizer may result in an occasional popping or cracking sound. This is a normal sound, generally caused by a small build-up of ions that, when discharged, cause the popping or cracking sound

# FEATURES - OPERATIONS

recommended intervals. Using the ionizer in conjunction with dirty filters may result in dirty particles exiting the unit and being attracted to walls, carpets, furniture, or other household objects. These dirty particles may prove very difficult to remove. Homes with excessive amounts of pet dander, dust, or smoke may decrease the life expectance of the Fresh 'n Clean™ Odor Grabber Max™ filter and may interfere with the ionization process. You may want to run the ionizer less often and/or check the condition of the Fresh 'n Clean™ Odor Grabber Max™ filter more frequently in order to reduce particles from being attracted to surfaces throughout your home, as mentioned above.

The ionizer in the Arm & Hammer® Fresh 'n Clean™ Odor Grabber Max™ appliance produces less ozone than the UL established limits of 50ppb. However, if concentrated, ozone can be harmful to birds and small pets. To prevent ozone build-up, we suggest using the ionizer in well ventilated

## PRE-OPERATING INSTRUCTIONS

- Carefully unpack your Fresh 'n Clean™ Odor Grabber Max™ appliance and place it vertically on a firm, level
- 2. Grasp the sides of the air inlet arill and pull up to remove it.
- B. Slide the Fresh 'n Clean™ Odor Grabber Max™ filter out and remove the protective plastic bag.

NOTE: Once the filter has been removed from the protective plastic bag, it will start to absorb odors and should be installed in the Fresh 'n Clean™ Odor Grabber  $Max^{TM}$  appliance.

4. Slide the Fresh 'n Clean™ Odor Grabber Max™ filter back into the unit and replace the air inlet arill (Figure 1).

**NOTE:** Since the filter absorbs odors even when the unit is off, we recommend that you place the unit in a plastic bag when it is not being used. If you have additional filters, keep them in their protective bags until you are ready to install them in your Fresh 'n Clean™ Odor Grabber Max™

- INLET GRILL
- WASHABLE FOAM PRE-FILTER
- SPEED CONTROL
- . POWER INDICATOR
- FILTERED AIR OUTLET IONIZER CONTROL
- IONIZER LIGHT
- H. FILTER
- POWER CORD

## **OPERATING INSTRUCTIONS**

- 1. Place the Fresh 'n Clean™ Odor Grabber Max™ appliance on a table or desk in a central location of your room, about 1 foot away from the wall. Never place the unit in a pet carrier, kennel, or cage with an animal. As with any appliance, make sure you locate the Fresh 'n Clean™ Odor Grabber Max™ appliance away from pets and out of the reach of children.
- . Plug the unit into a 120V AC electrical outlet. Particular care should be taken to locate the Fresh 'n Clean™ Odor Grabber Max<sup>™</sup> appliance so that the power cord is not accessible to pets.
- 3. Slide the speed switch to HI (III). MEDIUM (II), or LO (I). The power indicator light illuminates when the power is

# CLEANING AND MAINTENANCE FEATURES - OPERATIONS

- 4. To release negative ions into the filtered air, slide the ionizer switch to ON (I). The ionizer indicator light illuminates when the ionizer is on.
- 5. For optimum air filtration, operate the Fresh 'n Clean™ Odor Grabber Max<sup>™</sup> appliance continuously. Its rugged motor has been designed to give many years of use.

For continuous use, we recommend that you operate the Fresh 'n Clean™ Odor Grabber Max™ appliance on the HI (III) setting. For quieter operation or for use in a bedroom, select the LO (I) setting.

## **CLEANING AND MAINTENANCE INSTRUCTIONS**

Always turn off and unplug the unit before cleaning.

- . Clean the outside of the Fresh 'n Clean™ Odor Grabber Max<sup>™</sup> appliance with a soft, damp cloth.
- 2. Remove and wash the air inlet grill in warm, soapy water (not dishwasher safe). Dry before replacing on the unit.
- 3. Remove dust from the top air outlet arill with a small soft brush.

WARNING: Do not allow moisture to come in contact with the main housing of the Fresh 'n Clean™ Odor Grabber Max™ appliance.

## FILTER REPLACEMENT INSTRUCTIONS

Check the condition of the filter every two weeks. If you notice a reduction in odor removal and/or a significant amount of dust or lint, replace the filter. We recommend changing the filter every 3-6 months to ensure optimal performance of your Fresh 'n Clean™ Odor Grabber Max™ appliance. For more intense odors, replace the filter every 2-3 months.

- 1. Turn off and unplug the unit
- 2. Remove the air inlet arill and examine the filter
- 3. Slide the Fresh 'n Clean™ Odor Grabber Max™ filter into the unit and replace the arill.

DO NOT attempt to wash and re-use the filter. Make sure you remove the protective polybag before inserting the new filter into the Fresh 'n Clean™ Odor Grabber Max™ appliance.

Replacement filters are available from your local supplier or by calling 1-800-5-HOLMES.

**Model Number Number of Filters Needed** Filter Number AOR240FC-U AORF30FC-U